The winner for December “Employee of the Month” is Mark Beebe, nominated by Rob Morris. Mark works in the Air Conditioning and Refrigeration Shop.

Mark consistently acts as a customer advocate here at Cornell, placing delivery of service in a timely, efficient and excellent manner as his highest priorities. Mark’s commitment to service excellence spans his 25 years here at Cornell, across a number of assignments. Mark currently serves as Foreperson in the ACR Shop, and his professionalism, dedication, integrity and commitment to improvement of the department’s skills adds value to the organization daily. Mark assesses work and helps to prioritize the daily activities of the shop in such a way as to support life at Cornell, whether it be in a server room at CIT, a lab at ST. Olin, or the kitchens at The Statler. Mark’s efforts help to keep research and operations for these customers running as smoothly as possible during their busy schedules.

Mark is thorough in his diagnostics and timely in his repairs and he provides a level of service that is difficult to equal anywhere. Mark can be quite passionate about his job, but is always honest and respectful of his customers, and ensures that he “walks the talk” to deliver the integrity his customers expect.

Mark has held a variety of positions here at Cornell during his employment, and his current role is Foreperson of the ACR Shop. Mark stepped into this role on a temporary basis and immediately began to make improvements in communication between technicians, helped to set expectations for repairs, and has been a positive influence mentoring his co-workers. All of Mark’s peers respect him and his abilities.