FACILITIES & CAMPUS SERVICES

June 11, 2019

11TH ANNUAL EMPLOYEE RECOGNITION & CELEBRATION!
THANK YOU TO THE FCS REWARDS AND RECOGNITION TEAM FOR YOUR WORK OVER THE PAST YEAR AND IN PLANNING TODAY’S EVENT!

- Marcia Baker
- Michele Johnson
- David Brinsko
- Ellen Chase
- Carin Clark
- Laurrie Coffin
- Vicki Davis
- Steve Devlen
- Erik Eshelman
- Tony McCabe
- John McCarthy
- Jim Naylor
- Julie Parsons
- Dan Schied
- Sue Kern Wilkins
- Kelley Yeomans
CONGRATULATIONS TO THIS YEAR'S FCS RETIREE'S...

- Helen Bickham
- Rick Bishop
- Paul Brinkman
- Ken Chapman
- Cheryl Cummings
- John Durbin
- Lawrence Ervay
- Jeffrey Fairchild
- Deborah Geiger
- William Hathaway
- Deborah Hetrick
- Jane Hotchkiss
- Lanny Joyce
- Daniel Keith
- Lynn Knickerbocker
- Allen Konz
CONGRATULATIONS TO THIS YEARS FCS RETIREE’S...

- Melinda Matthews
- Neil McCallum
- Diane Miller
- William Miller
- Bruce Orton
- Shelley Percey
- Randall Percey
- Richard Potts
- Robert Potts
- Patrick Redder
- Mark Repper
- Cheryl Robinson
- Linda Scaglione
- David Victor
THANK YOU!

“THANK YOU, TO THE ARCHITECTURAL/STRUCTURAL SECTION FOR VISITING ME IN THE HOSPITAL DURING ONE OF MY CHEMOTHERAPY SESSIONS. THEY MADE MY DAY WITH THE VISIT.”

– RANDY HERKO

Quinn Olsen, Shane Dunn, Matt Reiter, Rob Murray, Jason Coolbaugh & Randy.
“GREAT SERVICE!”

I came back in a snow storm about a month ago and have to say that Raymond Roe did a great job of driving and putting all of us at ease.

We applauded Raymond when we arrived which he certainly deserved.

Thank you for this great service!

Raymond Roe
It’s hard coming back to work after a once-in-a lifetime trip to Italy. But not when you have a fantastic workgroup who welcomes you back with Welcome Banner and pictures of your trip.

Thank you to my special workgroup - Mark Brown, Holly Dellinger, John Earl, Michele Johnson and Dito Savella

*From: Helen Steh*
T2 HERO AWARD

This award recognizes an individual who has worked to help implement more efficient operational processes and help champion T2 as an industry leader. Their feedback and insight helps to improve parking solutions for many of our customers. Congratulations Amy Ross!
Kudos to Frank Perry for his excellent presentation at this year’s IDEA (International District Energy Association) Campus Energy Conference in New Orleans, LA.

Frank’s presentation highlighted the effectiveness of drone enabled thermal inspections of district heating systems to reduce the cost to inspect our campus steam distribution system.
I would like to recognize the CU Sign Shop, Joe Wiiki and Joe Elmo, for their exceptional customer service. I had a last minute request that needed to be done ASAP. Joe Wiiki met me on site within 10 minutes after contacting him, and then had the sign cover installed in less than an hour. My experience in working with the CU Sign Shop has always been positive; they are willing to help out in last-minute situations and they provide prompt and courteous service. - DEBRA E. MELANSON
CONGRATULATIONS!

Congratulations to Darlene Hackworth for her Successful Completion of her Fundamentals of Engineering Exam. First Phase of the Professional Engineering Licensure requirements. Job Well Done on all of your hard work. - Andrew Germain

Darlene Hackworth
I just wanted to pass on my appreciation and congratulations on a job well done by **CU Crime Prevention Officers Beverly Van Cleef and Jodi Condzella**, and **Project Manager Alex Chevallard** on the **Central Energy Plant Security Fence**......

....Thanks to Beverly and Jodi’s thoughtful input, and superb project management by Alex Chevallard, I’m pleased to say that the fence has been constructed and commissioned. The audit discussions were a fantastic learning experience for all parties involved, and I look forward to working with your team in the future! - **Joshua LaPenna, P.E., Utilities Production**
“I AM SO GRATEFUL”

I came in for a car at the Fleet Garage, and was unable to find an available car.

Heather Jordan was wonderful; she found a car that was available for the period I needed and hunted down a technician to get it ready to go.

I am SO grateful to both her and the technician for the help that day!
I give Vince Knapp, Mechanical Engineering section leader kudos for breaking away from the daily grind and entertaining the masses. He really put on an awesome show at our annual Gary Kochinsky memorial rooftop summer kickoff celebration. His stage name is Gizzard, wielding the electric guitar like a true rock star. Vince reinforced the idea that it is OK to leave the safety of your comfort zone, and do something a little different. We really admire him, and feel he has brought a lot of people out of their shell, showing us the workplace can be fun.

- Patrick Ockenfels

Vince Knapp, AKA “Gizzard”
EXTREMELY helpful staff at the Fleet Garage. I had many questions, I needed a van and was able to do a van driver test IMMEDIATELY so that I could take the van.

Lynne Jordan was outstanding to work with along with others. Very responsive. Very courteous. Very patient.
GREAT EXPERIENCE

Jason Cragle (Engineering & Project Management):

I have had nothing but a great experience working with Jason on projects...

.... He connects with me separately to make sure things are headed in the appropriate direction before reaching out to alumni groups.

- Lisa Anderson, Director of Facilities | Student and Campus Life
CONGRATULATIONS!

Kudos to all Endowed Zone staff that worked hard for four months on flood remediation efforts at Rockefeller Hall.

The facility looks great, and your dedication made it happen!”

– Matt Johnston, Maintenance Planner

Endowed Zone Staff
An appreciative thank you to the Elevator Maintenance RFP review Team: Breanna Brann, Brenda Frank, Melinda Sweazey, Jim Gibbs, Paul Heliseva, Casey Keech and Kelley Yeomans.

This team is helping Cornell achieve new heights with a thorough approach to elevator maintenance.

Who knew you could learn that much about a semi-colon.

- Kevin Samson
I was very impressed by your driver Terry Carr.

He was personable, on the ball, helpful, and a very, very good driver.

I’m sure all your employees are top notch, but Terry was outstanding.

Carol
Nice heads up play by **Operator Rick** on this **Upson HW heating system rupture**—he quickly triaged the static pressure low alarm, surmised there was a system leak in progress, and promptly sent the Shift Mechanic.

This was a textbook casualty that demonstrates the value of remote facility monitoring—allowing for quick response to mitigate damage and expedite repair and recovery. Rick made sure it went down by the numbers.

Big thanks to **Trevor and Don** for responding to our call for help with alacrity and aplomb! Special Thanks to **Patty** for coming in to assist.

Thank you for your quick response and giving up your Saturday afternoon to assist with the repairs and cleanup at Upson.

- **Darrell Reynolds, Dave Roman, Jim Hatch, Tom King, Frank Cantone**
“GREAT TEAM”

Sally Compton and the garage crew absolutely saved me at 7am when I really needed a car. They found an appropriate vehicle out of nearly nowhere. I am so grateful to work with the Cornell fleet staff; they are a great team.

Sally Compton
TOP OF YOUR GAME!

I get in pretty early (around 7:15 a.m. or so many days), and I have the pleasure of walking through Rhodes, Upson and Thurston. All the building care people that I meet are so cheerful and it's just a wonderful way to start a day! Additionally, you and all the other maintenance people are clearly on top of your game and committed to keeping things running smoothly. I'm not sure if you and your team get a lot of thanks, but my kids and I wanted to make sure that you knew that we appreciate all that you do.

Mr. David M. Syracuse, New Visions Engineering Teacher, TST BOCES

Don Sutfin, Peter Alexander and team
FANTASTIC JOB!

Darlene Rennells has been doing a fantastic job on the 4th floor of Rockefeller Hall. Things are noticeably cleaner and better kept.

- Maria Montesano, Latina/o Studies Program
Just wanted you to know how much we appreciated Pearl Bryan’s help over this past weekend with getting students access to classroom material from the mail room, and making sure our entrances were cleared from snow and ice Saturday morning.

We are so glad and appreciative of her for stepping in to help with coverage while we were short staffed.

- Joe Jacoby, Facilities Coordinator, Sage Hall
KUDOS TO...
OLIN HALL BUILDING CARE TEAM

“We have the best group of building care folks at Olin Hall!!! Donna, William, and James, with Scotti’s leadership, cannot be beat. I occasionally buy them donuts, but that never seems like enough for all they do and their willingness to always help.”

Cindy Allen, Robert Frederick Smith School of Chemical and Biomolecular Engineering

Donna, William, James, Scotti
The building care water brigade for commencement

Nice job!
Passionate...

Hubert Owens is absolutely amazing. He accomplishes what I believe to be one of the most important and beneficial goals that we need more of in the law school, and that is being passionate about making sure we don’t lose ourselves to the inherent stresses of law school.

He goes above and beyond. I consider Hubert a friend at this point, as he is always happy to chat and never fails to brighten anyone and everyone’s day. Ranging from simple conversation, to advice about handling stress, to merely telling us why he knows we can handle all the obstacles thrown at us.

- Adam Schoen, Cornell Law School
“OUTSTANDING!”

Your driver, Artem Karandeyev, did a great job today for a flawless return trip. The professionalism of your drivers is outstanding!

Best wishes,

Laurie

Artem Karandeyev
It is clear to me that Quan takes pride in his work, making sure that all of the listed duties are fulfilled. The floors/hallways are spotless along with the corresponding facilities after the sweeping/mopping and waxing that he has done. Quan is punctual and efficient when handling these (trash removal) tasks. On a finer note, the washrooms used to consistently smell awful, and since Quan has been working on our floor, the facilities are now in great shape and smell fresh.

Dr. Terry McCallum, Dept. of Chemistry and Chemical Biology
Just wanted you to know how much we really appreciate the hard work that Jazen Valencia does in the Physical Sciences building. He takes the time to move furniture to make sure that everything is neat and tidy.

- Tracy Davenport, Physical Science Building

Jazen Valencia, SO2
MARVELOUS JOB!

Dakota Frutchey and Fred Clark are doing a marvelous job!

Thank you so much.

- Sandy Conrad, Mann Library
A shout out/thank you for **David Cutter**, who successfully launched and shepherded Cornell’s Tree Campus USA program... and this year we celebrate our 10-year anniversary as a certified campus! This program is run by the Arbor Day Foundation, and Cornell University is one of the original campuses to meet the standards and follow the protocols to be certified in this program that began in 2008. Our trees continue to grow and flourish with stewardship of many, especially Grounds and Botanic Gardens staff. David works in close partnership with these teams as an active leader and advocate for our trees and campus canopy. Thank you, David!

- **Leslie Schill**
A near disaster was averted by quick actions of a custodian and a couple of grounds workers. Brandon Cornell, a Building Care custodian from the Physical Science Clock, and a couple of grounds workers quick actions may have saved many lives, but also saved Rockefeller Hall from destruction. They noticed that the ice melting system on the building was starting a fire. The grounds workers quickly called 911, and Brandon Cornell called the Rockefeller Building Manager, Vincent Kotmel. The issue was contained and the fire damage was minimal. All of these staff exercised what was taught many times if the facilities trainings, if you see something, say something.

Also recognize the following: William Lampila, Kevin Mitchell, Rocky Cunningham, Kelley Schmitt, Pearl Bryan, Darlene Rennells, Les Hovencamp, Brandon Cornell, Yaroslav Sikora, Robert Hastings, Matt Johnston, Dacia Theleman and Charles Hunsinger

- Brian Goodell

Rockefeller Flood Crew
Les Hovencamp came to our rescue again yesterday. He was walking by the Men’s Room second floor in Rockefeller Hall, and saw and Out Of Order sign was on the door. He looked in and saw it was flooding. The floor drain is one that does not work. It was nearly time to leave, but he called on Brandon Cornell and they cleaned up that floor before it leaked into the room below it.

Les also had came across an air conditioner leaking condensate onto a carped floor. He called my attention to it so I could get that air conditioner pitched correctly, and he extracted the huge amount of condensate out of that carpet.

- Vince Kotmel, Physics Undergrad Lab Manager
MAY 2019 SHOUT-OUTS:

To Gretchen Cooper: Thanks for stepping up and making the second floor (Grey Hallway) look so good. You all did a fantastic job!

To Janet Stevens, Kelley Schmitt, & Travis Johnson: Thanks for stepping up and making the floors in Baker Lab so beautiful. Your hard work and dedication is really appreciated.

- Brian Goodell
“ALWAYS FRIENDLY”

Arthur Hogan is a driver that deserves recognition he is always friendly, smiling and makes everyone comfortable.
Teresa Troy: Thanks for stepping up and helping us with coverage while we were short staffed.

To Shawna Martin: Thanks for stepping up and helping with coverage while we were short staffed. Thanks for your hard work and dedication.

To Kelley Schmitt: You have been a tremendous asset to Building Care, and especially this clock area. You continue to step up with a "Can Do" attitude, which is extremely appreciated. Keep up your outstanding work!

- Brian Goodell
The Sage Hall crew on days doing windows for commencement

- Tammy Cook
Thank You to the Grounds Crew
What a great job Cheryl Wunder did with helping with graduation this year! She went over and above helping us with the cleaning the room, the setup, helping where needed during graduation, and cleaning everything up afterwards. I never have to tell her what to do. She knows what needs doing and takes care of it. That makes my life easier and the event as a whole go smoothly.

Also thanks to Teresa Halstead as well for coming over afterwards and helping Cheryl clean up and put the tables and chairs away. Also for getting the doors opened quickly when they realized they hadn’t been unlocked in the morning. She was a great help as well.

This year was exceptionally difficult because of not being able to get into the room until Friday afternoon and all the extra work of moving the tables and chairs back into the room. That was a lot of extra work! Again, our appreciation to both Cheryl and Theresa for a great job done!

- Diane Munn
I rode the C2C bus on 1.21.19 from NYC to Ithaca with Bill Dunning, and he was professional and cautious in weather that was less-than-ideal, it felt reassuring to be with him.

Thank you for finding such professional people to safely drive us And please pass my kudos along to all your drivers from this appreciative passenger.
I wanted to take a minute to let you know what a great job Dave Ahart is doing and has always done for CVM and Cornell. All too often you only hear from us when something does not go right or we need something...right...well....this is not the case.

I have worked with Dave for many years and he is always been dedicated, cooperative and ready to take on whatever is put in front of him. I know that he carries a big load of work these days and I want you to know how much I appreciate his continued support and sense of humor through all of it!

He’s a god man and an asset to FCS and Cornell and this should be recognized. We need more like him!

As always - Thanks for everything you guys do!

- Wayne Davenport, College of Vet Medicine
THANK YOU!

James Totman,

Thanks for doing Rooms 160 & 162 today. The floors look great! The wax was dry by 9:00am.

Many thanks!

- Prof. Sol M. Gruner, Physics Dept.
Josh Cooley, Thank you for taking the time to tell Rhoda and I about your department organization and how different processes work. Hopefully it clarified expectations and will help make things go smoother in the future.

- Melissa Brechner

Josh Cooley
I would like to acknowledge Janet Lott with building care and Jen Manos, our painter, for going above and beyond the call of duty on a recent facelift at the CALS Surge building. We were notified at the last minute of new occupants coming into the building.

Jen patched and painted several rooms, and Janet shampooed carpets and thoroughly cleaned the space within a very short timeframe.

Janet even came in at 4:00AM on a Saturday morning just so she could finish in time. Both individuals stepped up. Not many people do this.

- Libby Foust

Janet Lott and Jen Manos
To Herb Hall: I just want you to know that I very much appreciate your work these past few days during some very unexpected complications to our bus-duct shut-downs.

I always enjoy working through the trouble-shooting process with you as you have much different expertise than me and add immense value to finding the solutions to our Argus hardware alarms. We are very fortunate to have you on our team.

- Rhoda Maurer
THANK YOU!

Thank you to my capable CC Zone Maintenance Planners (Bill Wilcox, Jeff Parsons & Steve Cobb) for defining and facilitating our necessary projects, looking ahead and planning for the healthy future of our facilities.

- Jessie Wells
The Contract College Zone has a great team of dedicated and skilled trades and controls staff and forepersons. As I've grown into my new role here, I've appreciated their skills, dedication, and assistance in getting me up to speed on projects, deficiencies, practices and procedures. And of course our facilities are much better because of them! No doubt I still have more to learn, but they are part of the reason I enjoy learning more and more about our facilities every day.

- Rhoda Maurer
Thank You to the Grounds Crew
Kudos to the SCL carpet techs Bill Lampila and Ken Cusson for giving up their Saturday (October 27th, 2018) to clean the carpets in the Schwartz Center.

Bill and Ken were amazing. We had hurdle after hurdle and they rolled over them with ease. Their teamwork and positive attitudes were amazing.

With the delayed times, truck issues, de-winterizing and re-winterizing of the 2nd truck. They did it all so seamlessly.

GREAT TEAMWORK!

- Mike Martin and Tammy...

Bill Lampila and Ken Cusson
Dear Cornell Law School Community –

When you arrived this morning, you encountered shoveled walkways and salted stairs as you entered our beautiful Myron Taylor Hall.

We are so accustomed to our building and grounds being immaculately maintained that we risk taking it for granted. But, even though we like to call ourselves Hogwarts, this work does not happen by magic. It is the result of the tireless efforts of our Facilities staff.

Last night, several members of that team spent the night at the Law School so they would be here first thing in the morning to remove snow. That is the kind of dedication that makes our building shine. If you see someone from the Facilities staff, please take a moment to thank them for everything they do for our community.

- Eduardo M. Peñalver
Thank You to the Grounds Crew
TEAMWORK!

Kudos to the joint team of the Endowed Zone Motor and Sheet Metal crews.

Their teamwork for the 100-hp. motor replacement for the cleanroom at Duffield, was a perfect example of trades working effectively together.

Thanks, for doing a great job.

- David Brinsko
I croissant believe it! Congrats on the website!  
-Y Kim

CONGRATS ON THE NEW WEBSITE!!

You rock! Go team!
THE #6 ADVENTURE...

Thank you all very much for getting this work done. I was following the email thread along, and I guess I didn’t quite get the idea that you all were going to get a crane, close the road, and affix some brand new numbers— all on 18 May.

I guess I didn’t quite believe it. Thank you. Thank you. As you know, this clock means a lot to me. I very much appreciate your getting this done just as you said you would, when the weather warmed.

On another note, I’ve been asked to be the convocation speaker this coming weekend. No pressure. Regardless of whatever other self-doubting thoughts may enter my mind, I’ll be confident of the time.

Erik Hollenbeck, Dan Golden

From Bill Nye
KUDOS...

I stopped by yesterday to receive a temporary parking permit, as I had misplaced my annual permit during vacation. My new permit was required as of July 1.

The lovely gentleman (Dito Savella) who sits at the front desk encouraged me to continue looking for my permit and issued me a temporary permit rather than processing a replacement. His optimistic attitude was infectious. This morning I found me new permit.

With appreciation,
Julie Stafford

Dito Savella
The amazing Office of Sustainability team
PARTNERSHIP...

To Michele Johnson,

I wanted to write and thank you for your fantastic partnership on Reunion parking permits. You are a pleasure to collaborate with and I truly appreciate how friendly and customer service oriented you are! I look forward to working with you on future Reunions.

- Kate Freyer, Engagement Officer, Cornell University Alumni Affairs & Development
Sustainability office
A sincere thanks to Dan Schied, Kevin McGraw and their crew for beautifying the Johnson Art Museum lawn which was used as a staging area for the Morrill Hall project. Nice work and in time for Reunion weekend!

- Patrick Conrad
A sincere thanks for your door-is-always-open management style to Paul Stemkoski.

Capital projects are rife with challenges, design, construction or otherwise. Paul consistently takes the time to chat, without hesitation and always with professionalism and a smile on his face—or at least a grin.

- Patrick Conrad
KUDOS...

Kudos to the Facilities Archiving Office for putting the entire O&M library stored in Humphreys basement on line through the ‘Find Information About Your Facility’ page.

- Jane VanDerzee
Solar Farm Groundbreaking
KUDOS...

Kudos to the Facilities Archiving Office for scanning and processing the 25,000 drawings stored at Kroch!

That collection is now entirely on line and stored safely in the Library Annex.

- Jane VanDerzee
KUDOS...

Kudos to the Facilities Inventory Office for responding to a SUNY private use survey with an incredibly short turnaround time!

- Jane VanDerzee
KUDOS TO HOLLY DELLINGER:
Helped an older customer who couldn’t walk to your station so instead you met her in the front CSC area.

The customer remarked how wonderful your people skills are. She noted that your skills appear to come to you naturally and she recognized that in the way you interacted with her. Thank you Holly for exemplifying what the best customer service looks like.

Thank you to Mark Brown for noticing acts of kindness and sharing. You always make an effort to recognize your colleagues.
THANK YOU...

A thank you to all our CC Zone Trades FP’s/GFP’s & Leads (Mike Dempsey, Mark Bates, Del Armstrong, Jason Babcock, Chris Baumunk, Kevin Marsh, Lindy West, Jeremy Varga, Rich Barrows, Dean Conklin, Dave Ahart, Dan Ellis, Matt Whittaker, Brandon Woodmansee) for being the fire fighters, late stayers, growth facilitators, knowledge sharers, miracle makers, work executors that you are – and all of it with wicked humor and an excellent sense of team spirit!

- Jessie Wells
WELCOME...

The Facilities Information Group welcomes **Toni Monroe** as Collection Assistant and **Joanne Button** as Application Manager!

- Jane VanDerzee

**Toni Monroe & Joanne Button**
THANKS...

A great big thank you to Rocky Cunningham for the quick response at Low Rise 6 this morning!!! Your arrival at the scene and efforts extracting the carpets and assisting the students is very much appreciated.

In addition to the Low Rise 6 flood – it looks like 3rd shift was busy chasing down other emergencies in the SCL Zone (Donlon and Risley) as well.

Thank you so much for all of your hard work and assistance. On behalf of SCL – I am sharing my gratitude and appreciation for all you do during the overnight hours!!

- Cindy Lockwood

Rocky Cunningham
THANKS...

I have been impressed with Ricardo Morales these last few weeks. He’s doing a really good job, and we have received some good comments on how his area is looking.

- Joe Jacoby
KUDOS...

‘Kudos to Bill Lampila for his quick response to the emergency flood call last night. His hard work and dedication is greatly appreciated.” “Also to the staff that responded, as well as Brian Goodell and his staff for handing this difficult situation.”

- Kevin Mitchell, Rick Jordan

Bill Lampila, Rocky Cunningham and Brian Goodell
KUDOS...

“A big time Kudos to Jay Valencia from my staff and I. He really did a great job shoveling the snow away from the doors of PSB last night. He also cleaned the Clark breezeway/ramp and eliminated many of the leaves and snow there as well. The team was very happy and thankful for his contributions.”

- Brian Goodell

Jazen Valencia
Ernesto Jofre and Yaroslav Yuzva
Motor Coach Operator Day, March 16
THANK YOU FOR INSTALLING WEATHER STRIPPING ON RCA APT. DOOR...

THIS IS AMAZING. Thank you so much! I had begun putting tide pods by the door in an attempt to use the soap smell to deter arthropods. All installation is super neat, and all sits pretty much exactly flush with prior spaces.

I also remember Mr. Wilk coming in over the summer, when I was an RCA, and kindly explaining to a tired me from night checks, about how my drawers worked. He explained everything so clearly, and that kind of comfortable competence in explaining something genuinely inspires me as a future high school biology teacher.

- Survey Response...

Mike Wilk
THANK YOU!

“I would like to send a very sincere thank you to the CC Zone ZFM’s (Archie Resue, Damien Steele & Josh Cooley) for the passion, intelligence and drive you apply to the work you do. You are multi-tasking masters and your communications with our staff, units and your campus counterparts enables informed decisions, prioritized and organized execution plans and ultimately satisfied campus occupants. I see you going the extra mile and I thank you.”

- Jessie Wells

Josh Cooley, Archie Resue, Damien Steele
THANK YOU ... 

To Mary Colomaio for some GREAT campus photos from the drone!

Mary Colomaio
THANK YOU ...

To Chris Smalt and Stacey Edwards
On behalf of The Technology Student Association and DeWitt Middle School, we want to say thank you for welcoming us to the Central Energy Plant. Our students are still talking about the facility, the scale of the equipment, and the other machinery they observed. One of the lasting impressions was how efficient Cornell's facility is when compared with other electric producing operations. Many of our students were exposed to careers and career paths they had not known about prior to our visit.

- Dewitt Middle School Students

Chris Smalt and Stacey Edwards
THANK YOU!

Thank you to all our CC Zone Building Care Managers (Anne Delong, Brenda Conklin, Dragan Mrdjen, Jan Brown, Kevin Mitchell, Nancy Trout, Robert Potts) for their diligence and organization of our building care staff. You keep a lot of moving parts headed in the right direction and I notice.

- Jessie Wells
To the staff of the Central Energy Plant and the Water Filtration Plant...

The Central Energy Plant has gone over 2 years without a lost time accident and the Water Filter Plant – over 14 years. This continuous safety record is fantastic, and we all should be very happy. I thank you all for your participation in a safe workplace, watching out for each other, and always thinking safety.

- Bert Bland
KUDOS

Kudos to **CC Zone Building Care leads and staff**! Our buildings shine from your continuous attention and efforts. I very much appreciate your abilities and the positive relationships you develop with our unit occupants – you are our face across campus. Keep up the good work!

- Jessie Wells

**CC Zone Building Care Leads and Staff**
KUDOS!

Kudos to the CC Zone Trades Staff for your expertise and collective efforts and diligence in maintaining and improving our facilities. You manage to work across tough time constraints and competing expectations effectively. You keep our built environment functioning in the manner our units need to facilitate safe and productive learning and research. Thank you for supporting our mission with your hard work.

- Jessie Wells

CC Zone Trades Staff
Thank you to Mark Howe, Pete Meenan and Wayne Davenport for excellent and very memorable tours of the Vet Med Center new facilities and mechanical room.

- Energy and Sustainability Staff
THANK YOU!

Thank you to Hazel Hall for her positive attitude and competence in her CC Associate Director of BC role! I appreciate all your hard work and enthusiasm for orchestrating our building care response.

- Jessie Wells

Hazel Hall
KUDOS...

“Kudos to all Endowed Zone staff that worked hard for four months on flood remediation efforts at Rockefeller Hall.

The facility looks great, and your dedication made it happen!”

- Matt Johnston, Maintenance Planner

Endowed Zone Staff
TOTAL APPRECIATION...

“My total appreciation to our CC Zone Administrative Assistant Heather Mitchell for her adept management and expertise. You have carried our office through significant portions of the past year solo and that is no easy task. Your knowledge and efficiency facilitate work in the field and you help create the community and point of contact we need as a hub for operations. Thank you also to Marcia Baker for joining us recently in rotational administrative capacity and bringing with you your enthusiasm and willingness to learn and jump into tasks overdue for attention. Kudos to you both!

- Jessie Wells

Heather Mitchell & Marcia Baker
THANK YOU...

To the amazing staff of Facilities and Campus Services!

You are all “top notch!”