

2021 KEYSTONE AWARD

Cindy Lockwood



Cindy Lockwood has gone above and beyond her normal responsibilities during this past year with arranging critical rapid response to EZRA cleaning needs in the student residences. She also took on the responsibility of overseeing an additional six managers and their staff due to the retirement of another associate director. Lastly, Cindy has been instrumental in the departments preparations of the opening of the NCRE phase 1 buildings, as well.

This past year, Cindy would receive multiple calls daily to arrange quick response EZRA cleanings in our student residences. At times, she would receive up to ten calls a day, all after normal working hours, and as late as 10pm. With well over 100 EZRA cleaning requests received this past year, not one was delayed due to Cindy's diligence!

From Spring Buck: "Throughout the COVID pandemic, Cindy Lockwood was an incredible leader, and an incredible partner, not only to Residential Life, but to EHS, Cornell Health, and all FM Zones. Cindy worked days/nights/weekends acting as the primary point of contact when special cleaning and room setups were needed in response to COVID. Cindy not only juggled customer needs in the midst of their concerns, she motivated her staff ensuring they remained focused and effective."



Congratulations Cindy!

Cindy Lockwood was nominated by Robert Pils and Spring Buck. The award was presented by Rick Burgess.



FACILITIES and CAMPUS SERVICES