Amy Ross is an amazing asset to Cornell and Transportation and Delivery Services. This past year Amy has been a very vital person as we planned, changed, and changed again in response to the COVID 19 pandemic. She has been instrumental in communicating changes in our programs and enacting systems to address the way we responded to remote working. Amy is an expert in managing details. As excruciating as they can be, she is proficient in relaying the critical points of the message. She works her magic using concise, to the point words. Amy is a person who you can count on to help you get the work done. Also, Amy has helped identify new virtual options available to campus commuters that reduce the financial burden of transportation and provide flexible alternatives that address unique work schedules due to the pandemic with Park Mobile. Thank you, Amy!

Amy was nominated by Bridgette Brady. The award was virtually presented by Rick Burgess.